



Crop Systems Quote number:
Crop Systems Invoice number:
Representative:
Date:

Crop Systems continually strives to improve the quality of our products and services. To achieve this we require the input of our clients and therefore request you to complete the evaluation below and return to lynette@radiclegroup.co.za.

Mark the option which you think best describes the statement.

ANSWERS				
1. Very unsatisfactory	2. Unsatisfactory	3. Normal	4. Good	5. Very good

No	QUESTIONS	Degree of Customer satisfaction				
		1	2	3	4	5
1	Quality of products.	1	2	3	4	5
2	Installation time of products per quote.	1	2	3	4	5
3	Product information and training is adequate.	1	2	3	4	5
4	Problems receive urgent attention and are solved timeously.	1	2	3	4	5
5	Flexibility in addressing your needs.	1	2	3	4	5
6	Technical assistance is as expected.	1	2	3	4	5
7	A wide variety of products are offered.	1	2	3	4	5
8	Business administration is good.	1	2	3	4	5
9	Products and services offered by Crop Systems, compare well with our opposition's?	1	2	3	4	5
10	Telephonic support by technical staff is good.	1	2	3	4	5

OTHER REMARKS (Any other observations which might be of assistance)

Date and signature

Thanking you for your support and co-operation.

Department for Quality and Environment